



Vertical Endeavors, Inc. Policies

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ADULT CLIMBING LEAGUE

- Payment: Full payment is required to reserve/schedule your event.
- Cancellation: A 25% cancellation fee will apply for cancellations less than 2 weeks prior to beginning of event. A 50% cancellation fee will apply for cancellations less than 48 hours in advance of the event. Cancellations will be accepted via phone, fax or e-mail.
- Refund: No refunds will be given once an event begins.
- Maximum: League will be limited to 150 climbers.

Vertical Endeavors, Inc., and its employees or agents have the right to photograph or video record during the program the participant is registering for and to use those images for any legitimate business purpose, including but not limited to publicity, promotion and advertising whatsoever so long as it does not disparage the reputation and good will of the participant. This grant shall extend to any and all reprints and reissues of any such photographs.

CLIMBING CAMPS- SINGLE DAY & WEEK LONG

- Payment: Full payment is required to reserve/schedule your event.
- Cancellation: A 25% cancellation fee will apply for cancellations less than 2 weeks prior to beginning of event. A 50% cancellation fee will apply for cancellations less than 48 hours in advance of the event. Cancellations will be accepted via phone, fax or e-mail.
- Refund: No refunds will be given once an event begins.
- Maximum: Camp is limited to 35 climbers.

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CLIMBING TEAMS

- Payment: Full payment is required to reserve/schedule your event.
- Cancellation: A 25% cancellation fee will apply for cancellations less than 2 weeks prior to beginning of event. A 50% cancellation fee will apply for cancellations less than 48 hours in advance of the event. Cancellations will be accepted via phone, fax or e-mail.
- Refund: No refunds will be given once an event begins.
- Maximum: Climbing Teams are limited to 50 climbers.

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CWA CERTIFICATION PROGRAMS

- Payment: Full payment is required to reserve/schedule your event.
- Cancellation: A 25% cancellation fee will apply for cancellations less than 2 weeks prior to beginning of event. A 50% cancellation fee will apply for cancellations less than 48 hours in advance of the event. Cancellations will be accepted via phone, fax or e-mail.
- Refund: No refunds will be given once an event begins.
- Maximum: There are no set maximums for these programs.

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GROUP EVENTS

- Payment:** A \$50 non-refundable deposit is required to reserve/schedule your event. The remainder of the payment is due on the date of the event.
- Cancellation:** Your \$50 deposit acts as a fee applying to a cancellation of your group event at any time. Cancellations will be accepted via phone, fax or e-mail.
- Refund:** No refunds will be given once an event begins.
- Maximum:** There are no set maximums for group events.

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HOMESCHOOL DAYS

- Payment:** Full payment is required to reserve/schedule your event.
- Cancellation:** A 25% cancellation fee will apply for cancellations less than 2 weeks prior to beginning of event. A 50% cancellation fee will apply for cancellations less than 48 hours in advance of the event. Cancellations will be accepted via phone, fax or e-mail.
- Refund:** No refunds will be given once an event begins.
- Maximum:** There is no set maximum for homeschool days.

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LESSONS AND CLINICS

- Payment: Full payment is required to reserve/schedule your event.
- Cancellation: A 25% cancellation fee will apply for cancellations less than 2 weeks prior to beginning of event. Cancellations will be accepted via phone, fax or e-mail.
- Refund: No refunds will be given once an event begins.
- Maximum: There are no set maximums for lessons or clinics.

Vertical Endeavors, Inc., and its employees or agents have the right to photograph or video record during the program the participant is registering for and to use those images for any legitimate business purpose, including but not limited to publicity, promotion and advertising whatsoever so long as it does not disparage the reputation and good will of the participant. This grant shall extend to any and all reprints and reissues of any such photographs.

MERIT BADGE DAYS

- Payment: Full payment is required to reserve/schedule your event.
- Cancellation: A 25% cancellation fee will apply for cancellations less than 2 weeks prior to beginning of event. A 50% cancellation fee will apply for cancellations less than 48 hours in advance of the event. Cancellations will be accepted via phone, fax or e-mail.
- Refund: No refunds will be given once an event begins.
- Maximum: There is no set maximum for merit badge days.

Vertical Endeavors, Inc., and its employees or agents have the right to photograph or video record during the program the participant is registering for and to use those images for any legitimate business purpose, including but not limited to publicity, promotion and advertising whatsoever so long as it does not disparage the reputation and good will of the participant. This grant shall extend to any and all reprints and reissues of any such photographs.

VERTICAL ENDEAVORS GUIDED ADVENTURES (VEGA)

- Application: This policy pertains to VEGA Lessons, Groups and Trips.
- Payment: Full payment is required to reserve/schedule your event.
- Cancellation: A 25% cancellation fee will apply for cancellations less than 2 weeks prior to beginning of event. A 50% cancellation fee will apply for cancellations less than 48 hours in advance of the event. Cancellations will be accepted via phone, fax or e-mail.
- Refund: No refunds will be given once an event begins (once the guide/guides have departed to meet your group). No refunds will be made for “No Shows” (a “No Show” is a person who registers for a program but who does not cancel registration or attend the program). Refunds will be processed as they are received or after the conclusion of the program, depending on the program date and when cancellation occurs. Refunds may take 5-7 business days to process.
- Weather: If VEGA needs to cancel the program for any reason or inclement weather (done prior to the guide departing to meet your group), you may elect to transfer registration to another program, provided such a program is scheduled and space is available. If no program is available a full refund will be provided by VEGA.
- at VEGA’s Discretion: If VEGA Guides determine that a participant must be removed from the program for inappropriate or illegal conduct, VEGA will not provide a refund of any kind. The guide has the authority to terminate any program or portion of, due to weather, health or safety concerns.
- Maximum: There are no set maximums for VEGA trips.

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VERTICAL  ENDEAVORS

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